



New Safety Recall Advanced Communication – V84

FCA US LLC (FCA US) has announced a safety recall on certain 2018 Model Year and 2019 Model Year Alfa Romeo® Giulia and Alfa Romeo® Stelvio vehicles.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with suspect Body Control Module (BCM) software that may indicate an incorrect fuel level (higher) on the cluster in specific conditions, which may cause the customer to run out of fuel even though the indicator shows that there is still fuel in the vehicle. The specific conditions include being parked on a grade of more than 10 degrees, staying in that position for a long enough period of time (approx. 30 minutes), and having a tank filled between 50-75%. At this point, the vehicle will think it went through a refuel and add a notch or two to the fuel gauge upon restart. This additional fuel reading will persist until an actual refuel takes place; after which, the fuel reading will be accurate once again. Inaccurate fuel indication may increase the risk of an engine stall due to fuel starvation, and can cause vehicle crash without prior warning.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to update the BCM software to prevent the incorrect indication of the fuel level. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 3rd Quarter of 2019.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations FCA US LLC